The Builder's FINANCING SCRIPT CARD



INSIGHTS & STRATEGIES

WHEN TO BRING UP FINANCING

- After exploring their pool vision, before presenting the estimate.
 - Ask: "Tell me about the pool you've always wanted."
 - Guide through must-have features.
 - Introduce financing: "Most families like to see both cash and financing options before they make decisions. Would you like me to show you both?"

HOW TO POSITION FINANCING

- Empowerment, not debt.
 - "Financing gives more options without touching savings."
 - "It lets you move forward now instead of waiting years."
 - "Many homeowners use financing even with cash; they want liquidity."

TALKING POINTS THAT WORK

- Lifestyle: "Financing lets you enjoy your pool this season without waiting.
- Upgrade: "Easier to include features you'll love now and enjoy for years."
- Budget: "Spreading costs over time is often easier than one lump sum."

Script with Calculator: "Want me to show you what this could look like with Lyon's calculator? Most families are surprised at how manageable it feels monthly."

OVERCOMING OBJECTIONS

- "We'd rather pay cash."
 - Keeps savings intact; start sooner; add upgrades.
- "We're not sure we want a loan."
 - No obligation; pre-qualifying shows options.
- "We want to wait and save more."
 - o Construction costs rise; financing locks in today's pricing.

SAMPLE CONVERSATION FLOW

The Easy Way to Talk Financing With Clients



VISION

"Tell me about the pool you've always pictured. What features are most important to you?"

2 8

BUDGET SETUP

"Most families like to see both cash and financing options before they make decisions. Would you like me to show you both?"

3 (FINANCING BRIDGE

"Financing is about keeping your options open. Many homeowners use it to keep savings intact and still get the pool they want."

4



VISUAL TOOL

"Let me pull up Lyon's calculator so you can see how this looks monthly. Most families are surprised at how manageable it feels."

5 CLOSE

"Now that you've seen both options, which features would you like to include so we can move forward?"

QUICK WINS



- Bringing up financing before the estimate
- Use simple, outcome-focused language
- Show Lyon's loan calculator live

COMMON MISTAKES



- Assuming "cash customers" aren't interested
- Burying in financing at the end
- Overwhelming with loan terms